

FREQUENTLY ASKED QUESTIONS ABOUT .BANK

We decided it was a priority for us to enhance our security and provide our customers with an easy way to authenticate our email communications and website. 1ST SUMMIT BANK email addresses and website address/URL now end in .BANK; look for the .BANK before interacting with any email on our website.

What is .BANK?

.BANK is a secure/gated domain, like .gov or .edu, but for verified banks. Replacing .com, which can be purchased by anyone, .BANK quickly verifies that the website or email is authentically from our bank, so you can interact with confidence when you see the .BANK at the end of our email address and website address/URL.

How is .BANK more secure?

Hackers and bad actors can't get a .BANK domain to create lookalike domains for phishing and spoofing, as they can in '.com' and other publicly available domains. The strict verification process through ftLD Registry Services, LLC prior to registering and an annual re-verification ensures a higher level of security.

When you see .BANK you can quickly confirm 1ST SUMMIT BANK's emails and website is real, and avoid interactions that could lead to identity theft and financial fraud. This authentication is also an additional layer of protection for internal and vendor communications, helping to secure against potential breaches.

All banks within the .BANK domain must also implement additional Security Requirements to help secure their sites and email, and protect them, their vendors and their customers from phishing, spoofing and other cyberattacks. All banks using .BANK are monitored for compliance with these security requirements on an ongoing basis.

Do I need to do anything differently now that you're a .BANK?

Our email addresses and website address/URL now end in .BANK. Moving forward, before interacting with emails from us, and before you enter your username and password on our website, simply look for the .BANK to authenticate the email or website is ours.

Our .com email addresses are forwarding to our new .BANK email addresses, and our .com website redirects to our new .BANK site, but over time you should update your address book and bookmark for our site.

For customers that have their username and password pre-filled within the online banking or business banking login, you may be required to re-enter and re-save them. When moving from .com to .BANK, the system believes you are going to a different site and thus not storing the username and password. In addition, please contact 814-262-4010 or toll free 888-262-4010 if you have forgotten your password.

You're the first .BANK I've seen, why haven't all the other banks changed?

We decided it was a priority for us to enhance our security and provide our customers with an easy way to authenticate our email communications and website. The move to .BANK is a business decision every bank must make, and plan for, based on its priorities and resources.